POSITION DESCRIPTION

POSITION TITLE: IT Programmer

DEPARTMENT: IT

<u>REPORTS TO:</u> IT Manager

POSITION SCOPE:

The IT Programmer is responsible for maintaining and enhancing the existing software environment and user interfaces as well as serving as a liaison between users and third party application providers. This position reports to the IT Manager.

DUTIES AND RESPONSIBILITIES:

- Code and test programming for software and mobile apps.
- Validate test results with SME
- Develop and deploy computer applications while adhering to approval processes including but not limited to code reviews with peers
- Execute code builds to test and production environments.
- Fix bugs in existing code.
- Collaborate with engineering and sales teams.
- Maintain documentation per company standards.
- Provide testing, documentation, training, and support in-house developed applications.
- Resolve user-submitted problems and questions.
- Participate in 24x7 on-call responsibilities. May need to work off hours to perform maintenance and install upgrades.
- Participate in disaster recovery and audit activities.
- Establish and maintain sound backup and recovery policies and procedures.

JOB REQUIREMENTS:

- Bachelor's Degree in computer science or related field or 4-6 years equivalent experience.
- Programming Languages experience (.Net, C# or some later variant, Java, PHP, other web development languages/utilities, ASP .net).
- Working knowledge of Microsoft SQL Server 2019 a plus but not required.
- ERP Experience preferred but not required.
- Experience with Fourthshift ERP system a plus but not required.
- Experience in a manufacturing setting preferred but not required.
- Understanding of object-oriented software engineering
- Track record of successful application development
- Ability to write clean, well-documented code
- Above average complex problem solving and critical thinking skills
- Solid troubleshooting and communication skills
- Experience using Microsoft Office tools (Excel, Visio)
- Demonstrated analytical and critical thinking abilities

IN ADDITION:

- Ability to understand the importance of version control, understanding of requirements, and following code standards is a must
- Comfort working with a broad range of experienced users and IT resources.
- Ability to gather requirements and turn them into end user applications.
- Ability to work under pressure and work on multiple projects at one time.
- Self-starter with the ability to work with minimal supervision.